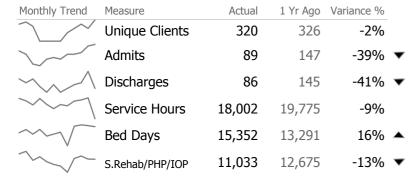
Gilead Community Services Inc.

Middletown, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Provider Activity



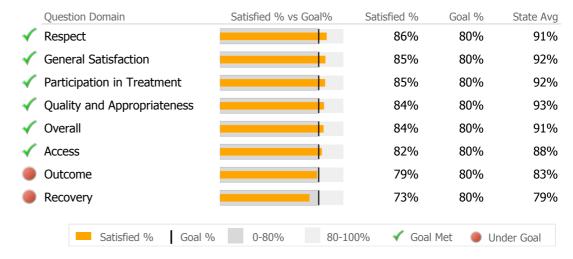


Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Healt	h		
	Social Rehabilitation	218	46.3%
	ACT	103	21.9%
	Residential Services	87	18.5%
	Community Support	63	13.4%

Consumer Satisfaction Survey (B)

(Based on 180 FY13 Surveys)



Client Demographics

Age	#	%	Stat	te Avg	Gender	#	%	Stat	te Avg
18-25	15	5%	•	16%	Male	202	63%		60%
26-34	35	11%	•	23%	Female 🔀	118	37%		40%
35-44	47	15%		20%					
45-54	91	28%		24%					
55-64	103	32%	•	14%	Race	#	%	Stat	te Avg
65+	29	9%		4%	White/Caucasian	266	83%	_	65%
					Black/African American	32	10%		17%
Ethnicity	#	%	State	Avg	Multiple Races	9	3%		1%
Non-Hispanic	282	88%	<u> </u>	75%	Other	9	3%	\blacksquare	14%
Unknown	20	6%		6%	Asian	2	1%		1%
Hisp-Puerto Rican	13	4%	:	12%	Am. Indian/Native Alaskan	1	0%		1%
Hispanic-Other	5	2%		6%	Unknown	1	0%		3%
·	5	2 70			Hawaiian/Other Pacific Islander				0%
Hispanic-Cuban				0%					
Hispanic-Mexican				0%					
	Jnique C	lionto	I Ctat	te Avg	▲ > 10% Over State Avg	> 10% U	Indor S	tato A	Va

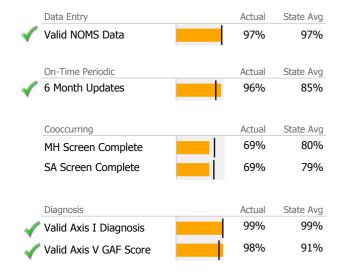
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

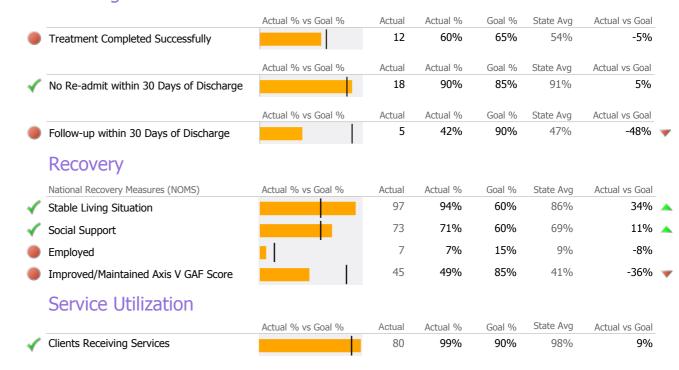
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	103	106	-3%	
Admits	22	37	-41%	•
Discharges	22	26	-15%	•
Service Hours	5,603	5,779	-3%	

Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													75%
Discharges													75%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 10 Active Assertive Community Treatment Programs

Gateway - CSP/RP Program

Gilead Community Services Inc.

Mental Health - Community Support - CSP

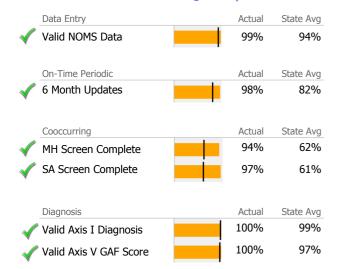
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

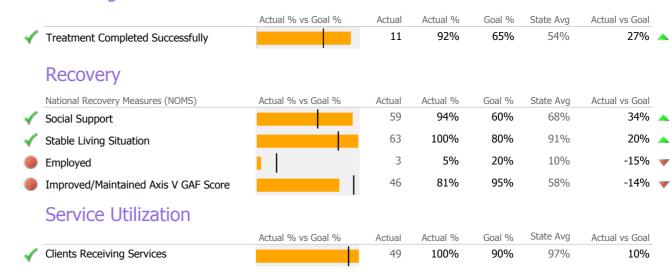
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	63	60	5%	
Admits	10	36	-72%	•
Discharges	14	7	100%	•
Service Hours	2,036	1,689	21%	•

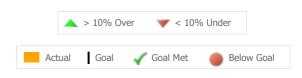
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 40 Active CSP Programs

Gateway - Social Rehab 306285

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

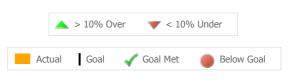
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	84	-7%	
Admits	13	14	-7%	
Discharges	12	21	-43%	•
Service Hours	-	-		
Social Rehab/PHP/IOP Days	3,755	4,684	-20%	▼

Service Utilization



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admission	5												75%
Discharges	5												67%
Services													100%
	1 or n	nore Reco	rds Subr	nitted to	DMHAS								



^{*} State Avg based on 39 Active Social Rehabilitation Programs

Gilead Apartment Program306251

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

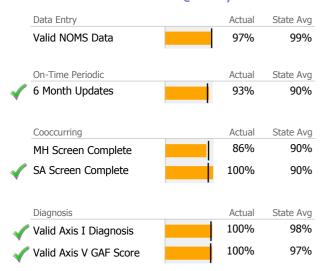
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

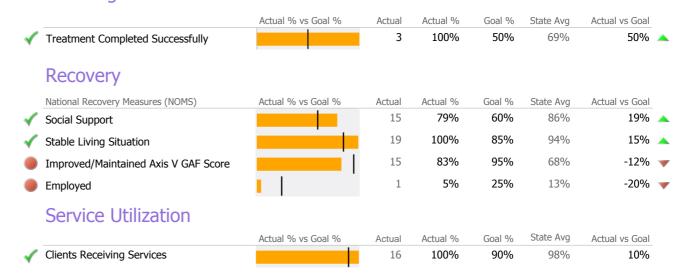
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	24	-21%	•
Admits	3	7	-57%	•
Discharges	3	8	-63%	•
Service Hours	6,865	8,375	-18%	•

Data Submission Quality



Discharge Outcomes



Dutu		lul	Aua	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	Mav	Jun	% Months Submitted
Admissions														25%
Discharges														25%
Services														100%
	1 0	r mor	e Record	ls Subn	nitted to I	DMHAS								



^{*} State Avg based on 52 Active Residential Support Programs

Gilead One Group Home 306240

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

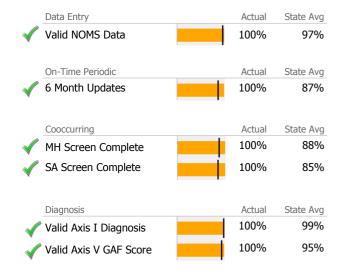
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

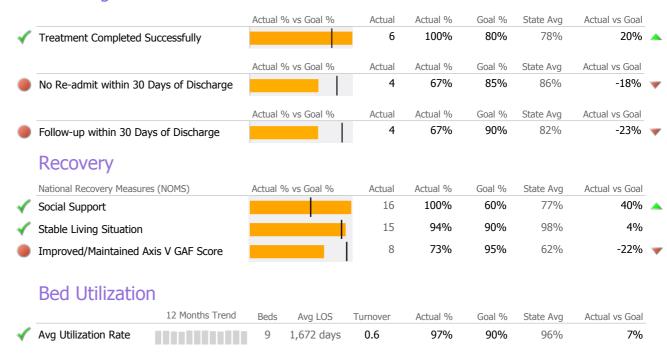
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	14	14%	•
Admits	7	5	40%	•
Discharges	7	5	40%	•
Bed Days	3,201	3,098	3%	

Data Submission Quality



Discharge Outcomes



90-110%

< 90%

>110%





^{*} State Avg based on 25 Active Group Home Programs

Gilead Two Group Home 306241

Gilead Community Services Inc.

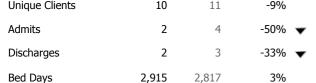
Measure

Mental Health - Residential Services - Group Home

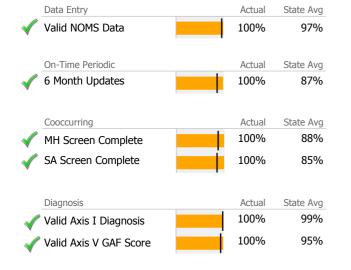
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity Actual 1 Yr Ago Variance % 10 11 -9% Treatment



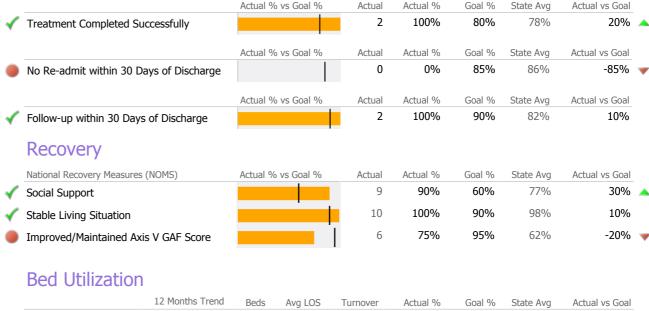
Data Submission Quality



Discharge Outcomes

Avg Utilization Rate

< 90%



1,465 days

>110%

90-110%

0.8

Data Submitted to DMHAS by Month

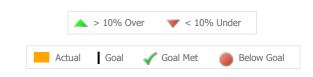
Admissions

Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

8%

1 or more Records Submitted to DMHAS



^{*} State Avg based on 25 Active Group Home Programs

90%

96%

100%

10%

Juniper Home

Discharges

1 or more Records Submitted to DMHAS

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 0 Unique Clients Treatment Completed Successfully N/A N/A 60% 66% N/A Admits Recovery Discharges National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 441 **Bed Days** 3 75% 60% 81% 15% 🔺 Social Support 4 100% 95% 96% 5% Stable Living Situation **Data Submission Quality** 0 25% -25% 🔻 **Employed** 0% 8% Data Entry State Avg N/A 95% 66% -95% 🔻 N/A Improved/Maintained Axis V GAF Score Valid NOMS Data 100% 98% **Bed Utilization** State Avg On-Time Periodic Actual 12 Months Trend N/A 83% Beds Avg LOS Actual % Actual vs Goal 6 Month Updates Turnover Goal % State Avg Avg Utilization Rate 5 109 days 72% 72% 1.3 90% 97% Cooccurring Actual State Avg 90-110% >110% < 90% 100% 76% MH Screen Complete SA Screen Complete 100% 75% State Avg Diagnosis Actual 100% 99% Valid Axis I Diagnosis 100% 97% Valid Axis V GAF Score Data Submitted to DMHAS by Month Mar Apr May Jun % Months Submitted > 10% Over < 10% Under</p> Admissions 8%

0%

Actual

Goal

Goal Met

* State Avg based on 72 Active Supervised Apartments Programs

Below Goal

Liberty Home 306230

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

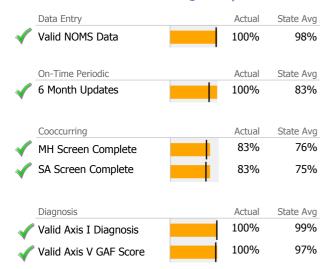
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	7	-14%	•
Admits	-	1	-100%	•
Discharges	-	1	-100%	•
Bed Days	2,190	2,149	2%	

Data Submission Quality



Discharge Outcomes



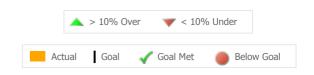
Data Submitted to DMHAS by Month

Admissions

Discharges

Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%



^{*} State Avg based on 72 Active Supervised Apartments Programs

Magnolia Home

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

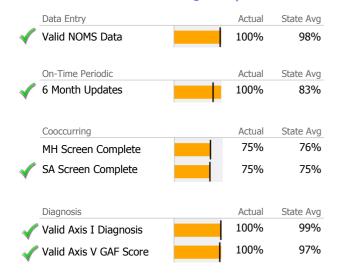
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

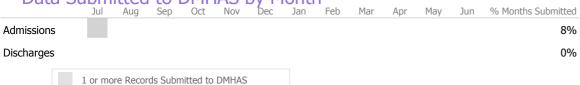
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	1	200%	•
Admits	2	1	100%	•
Discharges	-	-		
Bed Days	1,059	13	8046%	•

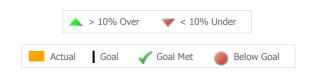
Data Submission Quality



Discharge Outcomes







^{*} State Avg based on 72 Active Supervised Apartments Programs

SCAP - Apartment Program306260

Gilead Community Services Inc.

Mental Health - Residential Services - Residential Support

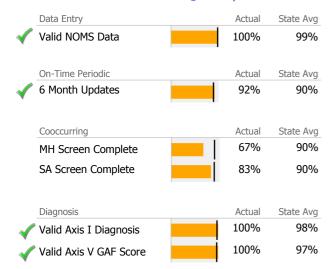
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

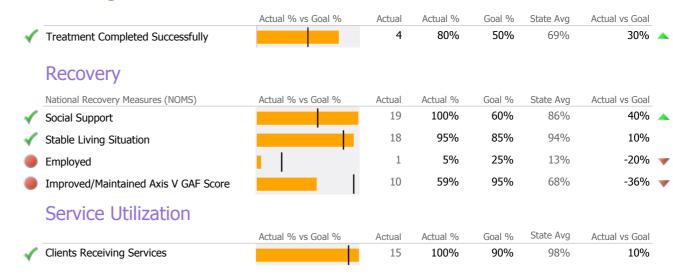
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	18	6%	
Admits	5	5	0%	
Discharges	5	4	25%	•
Service Hours	3,498	3,837	-9%	

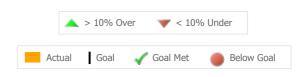
Data Submission Quality



Discharge Outcomes



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions													42%
Discharges													33%
Services													100%
	1 or mo	ore Reco	rds Subn	nitted to	DMHAS								



^{*} State Avg based on 52 Active Residential Support Programs

SCAP - Group Home 306265

Gilead Community Services Inc.

Mental Health - Residential Services - Group Home

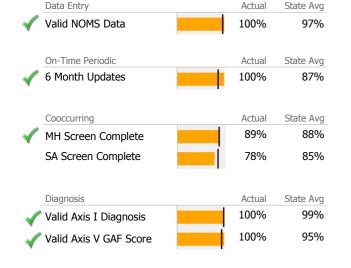
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	•
Admits	3	2	50%	•
Discharges	3	2	50%	•
Bed Days	2,139	2,179	-2%	

Data Submission Quality



Discharge Outcomes



90-110%

< 90%

>110%

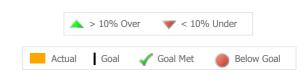
Data Submitted to DMHAS by Month

Admissions

Discharges

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

1 or more Records Submitted to DMHAS



^{*} State Avg based on 25 Active Group Home Programs

Social Rehab 306280

Gilead Community Services Inc.

Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

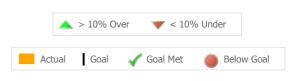
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	165	-10%
Admits	18	29	-38% ▼
Discharges	17	38	-55% 🔻
Service Hours	-	-	
Social Rehab/PHP/IOP Days	7,278	7,991	-9%

Service Utilization



	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	% Months Submitted
Admissions	S												58%
Discharges	5												83%
Services													100%
	1 or m	ore Reco	rds Subr	nitted to	DMHAS	,							



^{*} State Avg based on 39 Active Social Rehabilitation Programs

Valor Home 306231

Gilead Community Services Inc.

Mental Health - Residential Services - Supervised Apartments

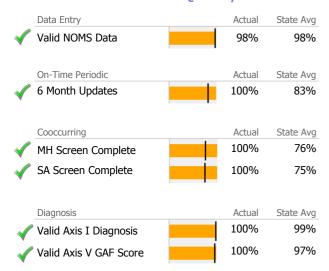
Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

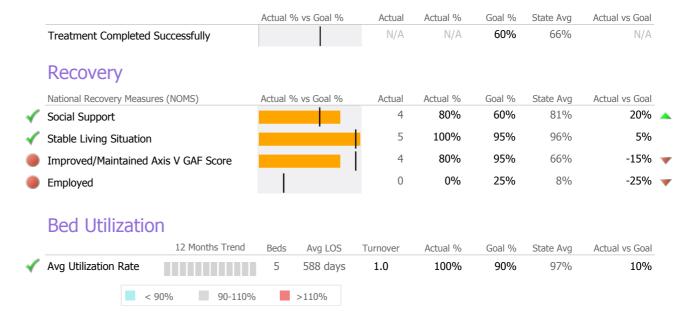
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	6	-17%	•
Admits	-	6	-100%	•
Discharges	-	1	-100%	•
Bed Days	1,825	1,210	51%	•

Data Submission Quality



Discharge Outcomes



Data Submitted to DMHAS by Month

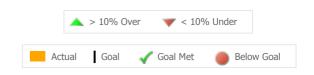
1 or more Records Submitted to DMHAS

Admissions

Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun % Months Submitted

O%

O%



^{*} State Avg based on 72 Active Supervised Apartments Programs

Women's Program 306235

Gilead Community Services Inc.

Admissions

Discharges

1 or more Records Submitted to DMHAS

Mental Health - Residential Services - Supervised Apartments

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2013 - June 2014 (Data as of Aug 14, 2014)

Program Activity Discharge Outcomes Measure Actual 1 Yr Ago Variance % Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 5 5 0% Unique Clients Treatment Completed Successfully 1 100% 60% 66% 40% 🔺 Admits Recovery Discharges National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 1,582 1,825 -13% 🔻 **Bed Days** 4 80% 60% 81% 20% 🔺 Social Support 5 100% 95% 96% 5% Stable Living Situation **Data Submission Quality** 4 95% -15% 🔻 Improved/Maintained Axis V GAF Score 80% 66% Data Entry State Avg 0 0% 25% 8% -25% 🔻 **Employed** Valid NOMS Data 100% 98% **Bed Utilization** On-Time Periodic Actual State Avg 12 Months Trend 100% 83% Beds Avg LOS Actual vs Goal 6 Month Updates Turnover Actual % Goal % State Avg Avg Utilization Rate 87% 90% 1,489 days 1.0 97% -3% Cooccurring Actual State Avg 90-110% >110% < 90% N/A 76% MH Screen Complete SA Screen Complete N/A 75% State Avg Diagnosis Actual 100% 99% Valid Axis I Diagnosis 100% 97% Valid Axis V GAF Score Data Submitted to DMHAS by Month Mar Apr May Jun % Months Submitted

0%

8%

Goal Met

< 10% Under</p>

Below Goal

> 10% Over

Goal

Actual

^{*} State Avg based on 72 Active Supervised Apartments Programs